

OFFICE OF MONROE COUNTY COMMISSIONERS

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Julie Thomas Githens, President Penny Githens, Vice President

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July 8, 2024,

MCG technology update

During the early morning hours of July 1, 2024, Monroe County government experienced an intrusion into its network from an outside source termed "Blacksuit." The perpetrator has been confirmed.

While we are actively looking into this matter with the help of third-party specialists, we do not yet know the extent of data that may have been affected. IF you are concerned, it is always best practice to lock your credit down.

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-		https://www.transunion.com/credit-
<u>report-services/</u>	https://www.experian.com/help/	<u>help</u>
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O. Box	TransUnion Credit Freeze, P.O. Box
Atlanta, GA 30348-5788	9554, Allen, TX 75013	160, Woodlyn, PA 19094

While we are still looking into this, the evidence suggests that no employee sensitive information has been misused in any way.

As this is still early in the investigation, we yet do not know if vendor or public users personally identifiable information (PII) has been subject to unauthorized access. If PII has been subject to unauthorized access, we will provide the necessary notice required to protect those affected.

We have shared all the information we can now. This is an active investigation at this time, so we are limited in our communications. We have been told, answers may be weeks out, but we will share relevant updates as they become available.

We appreciate your patience as we work urgently to resolve this matter.

Monroe County Government is fully operational at this time.